

CASE STUDY

85% Reduction in Team Onboarding & Provisioning Time for Multinational BFS Player





Client

The client is a multinational bank and financial services corporation that serves millions of customers in wealth and personal banking, commercial banking, and global markets.



Challenges

The client has several distributed teams working on key projects, and it was facing the following challenges while onboarding resources:

- ✓ Standard agile POD onboarding using all required Virtual Desktop Infrastructures (VDIs), tools, and resources took around 4 weeks.
- ✓ They needed a solution to centrally manage their IT resources and minimize onboarding/enablement time.



LTIMindtree Solution

- ✓ Implemented Canvas Workplace to facilitate quick deployment of IT resources.
- ✓ Provisioned **persona-based workstation** set up in under 30 minutes for every new resource.
- ✓ Provided self-service and streamlined management of virtual IT infrastructure and tools, such as adding/removing team members, starting/stopping VDI, and onboarding new projects.
- ✓ Enabled *one-stop provisioning* of development ecosystem tools such as Jira and Gitlab.

Business Benefits



Reduced agile POD onboarding time from 4 weeks to **4 hours** with built-in security and increased sprint velocity.



Delivered **20-30% cost savings** by deploying self-service capabilities for VDI management.



Enabled the development team to begin work with the required resources and access from day 1.



Centralized IT resource management through a single interface for distributed teams.



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